

## Patient Guidelines

Please keep these points in mind for your next appointment:

- Add extra time for travel to the office. With social distancing in place in the lobby and elevators, it may take a bit longer to arrive at the 29th floor.
- In order to limit the number of people in the waiting area, please be on time for your appointment. If you arrive extra early, you may be asked to sit in the lobby area outside the waiting room. If you arrive late, we may not be able to keep your appointment since it will mean keeping the next patient in the waiting area longer than possible.
- Please arrive unaccompanied unless you are a minor or require special assistance.
- Please wear a mask for the entire time you are in the office except while in the treatment chair. If you don't have one, one will be given to you.
- Please sanitize your hands with Purell upon entry to our waiting room.
- Expect healthcare screening and travel related questions prior to entry into the treatment area.
- Expect a thermal scan of your forehead prior to entry into the treatment area.
- At the time your appointment is confirmed, our administrative team will let you know about any forms that need to be completed and explain how you can do so online. This will assist with limiting in person interaction and keeping your time in the office to a minimum.
- Please make every effort to honor your scheduled appointment time. Since the number of persons in the office at any given time is limited, and with patients having waited several months to schedule needed treatment, appointments are in short supply and each appointment time is essential. **Cancelations without 24-hour notice and missed appointments will be subject to a fee.**

We sincerely appreciate your cooperation and patience as we strive to maintain a safe and healthy treatment environment for our patients and our team at NYC Prosthodontics.